

Tender Fees Rs. 1000/-

**TENDER DOCUMENT FOR PROVIDING
COMPREHENSIVE ANNUAL MAINTENANCE (AMC)
OF
WORKSTATION, BACKUP DEVICES, PLOTTER AND PERIPHERALS**

Tender No: IT-03/2017-18



**राष्ट्रीय डिज़ाइन संस्थान
NATIONAL INSTITUTE OF DESIGN**

PALDI, AHMEDABAD, 380007

**TENDER DOCUMENT FOR COMPREHENSIVE ANNUAL MAINTENANCE SERVICES FOR WORKSTATION,
BACKUP Devices, PLOTTER AND PERIPHERALS AT NID AHMEDABAD, GANDHINAGAR & BENGALURU**

Instruction to Bidders

On behalf of National Institute of Design (NID), its Secretary & Head, General Administration invites sealed offers (technical offer and commercial offer) for providing the Comprehensive Annual Maintenance Services for Workstation, Backup Devices, Plotter and Peripherals equipment initially for a period of one years, from Experienced and Competent Services providers as specified in Schedule of Requirement of this Tender

Tender Reference No.	IT-03 / 2017
Pre-bid Meeting	27.12.2017 at 16.00 Hours
Last Date for receipts of offers	01.01.2018 at 16.00 Hours
Date and time of opening technical offer	02.01.2018 at 16:30 Hours
Address of Communication	Secretary & Head, General Administration National Institute of Design (NID) Paldi, Opposite Museum Ahmedabad - 380007
Contact Numbers	Ph: +91 79 2662 9500 /2662 9600 Fax: +91 79 2662 1167

The AMC services involving fault diagnosis, fault isolation, repairs, rectification, installation etc of the IT components at NID as per the requirements & technical compliance, defined in the section “**Schedule of Technical Requirements**” in this tender document; at the terms and conditions specified in the section “**General Terms & Conditions**”; provided the vendor satisfies the pre-qualification requirements as listed out in the section “**Prequalification Requirements of the Bidder**” to bid for the tender.

Instructions to Bidders

Special Note

Upon short-listing of the bidders, if two lowest bidders are found for a single work on both the website, the lowest bidder amongst two L1 bidders ill be considered for award of contract. NID reserves the right to accept or reject any or all the offers without any assigning any reason.

There should be two separate offers (Technical and Commercial). Both the offers must be submitted at the same time, giving full particulars on website www.nprocure.com or www.eprocure.gov.in on or before **16.00 hours on 01.01.2018**. Please note that identical hardcopy of only technical Offers in sealed envelopes must submitted on or before 16.00 hours on 01.01.2018 at NID’s address, offers received after date and time specified in this tender will not be accepted.

Commercial offer must be submitted online either on www.nprocure.com or www.eprocure.gov.in only. Commercial offer submitted online only will be considered and if submitted in any other form will not considered and rejected. NID reserve the right to accept or reject any or all of the offers without any assigning any reason.

The Technical offer (T.O) should be complete in all respects and should contain all the information asked for, except price as per Annexure A. The technical offer should not contain any price information.

The Commercial Offer (C.O) should give all relevant price information and should not contradict the T.O. in any manner.

Bidder can download the bid document and further amendment if any freely available on www.nprocure.com or www.eprocure.gov.in and upload the same on

Signature of the bidder with stamp

www.nprocure.com or www.eprocure.gov.in on or before due date of the tender.

Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submits a Bid not substantially responsive to the bidding documents in every respect may result in the rejection of the Bid.

CLARIFICATION ON BIDDING DOCUMENTS

Bidders can seek written clarifications on or before 3 days prior to Pre-bid meeting date to NID on (naveen@nid.edu & raval@nid.edu) only those queries will be considered for discussion during pre- bid meeting, however NID will take final decision on pre-bid queries.

The bid from the vendor who is found in fraud activity with NID or on the name of NID shall not be allowed for bidding and the bid from such vendor will not be accepted and will be rejected. The bid submitted in consortium with such vendor will not be considered and if such information is found later then the work order issued will be terminated immediately without any notice.

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1. Schedule of Tender & Tender Form Covering letter

- a) Last date of submission of Tender at NID: 01.01.2018 **(before 16:00 Hrs.)**
- b) Date of Opening of Tender of Pre-qualification **16.30 Hrs.** on 02.01.2018
- c) Address for communication: Secretary & Head, General Administration, NID, Paldi, AHMEDABAD - 380 007
- d) Tender fee of Rs. 1000/-Misc. Receipt No.: _____ Date: _____
- e) EMD to be remitted with tender by DD drawn in Rs. 20,000/-D.D. No. _____ & favour of "National Institute of Design" Ahmedabad Date: _____
- f) (DD of EMD and Tender fee must be separate otherwise tender will be rejected.)

Name of Bank: _____

Branch: _____

TENDER FORM

FROM: _____

To, Secretary & Head, General Administration, NID, AHMEDABAD

Sub.: Tender for Providing Annual Maintenance Services for FOR WORKSTATION, BACKUP Devices, PLOTTER AND PERIPHERALS AT NID AHMEDABAD, GANDHINAGAR & BENGALURU

Sir,

With reference to above, we submit the following particulars of our Firm/Agency.

1 Name of the firm & address with direct phone numbers:

2 Name of the proprietor/chief of the firm : _____

3 Registration number & date : _____

4 Date of Establishment : _____

Present strength of the firm : _____

5 Any Certification Standards: : _____

No. of Major Clients with execution of work orders involving similar scope and magnitude of work:

No. of sites handled : _____

Annual turnover in Rs. Lacs : _____
(only in providing similar services)

2. Prequalification Requirements of the Bidder

Following are the specific pre-qualification requirements which should be satisfied by the bidding Maintenance Services Contractor (henceforth referred to as the “bidder”) for being **primarily considered** for bidding for aforementioned services at NID, at the terms & conditions, mentioned in the appropriate section in this document:

Sr. No.	Details	Documentary Evidence Required to be attached	Compliance YES/NO	Corresponding Document as Proof in our Prequalification Requirements Document Set On PAGE NO
1.	The bidder must have minimum five years of experience in providing annual maintenance services in – Computers, Workstations, Backup devices, Printers, Plotter & Peripherals equipments etc.	Copies of the currently continuing and past five years contract agreements		
2.	The bidder must be successfully executing the same kind of work orders, at-least at three large organizations or public sector units of the national level located at Ahmedabad, Gandhinagar & Bengaluru each of value at least Rs.10 lakhs or above	Copies of the currently continuing contract agreements separate for each category		
3.	Satisfactory Performance Certification from existing (with the satisfactory performance certificate) minimum three corporate organizations and must be submitted from last two years.	Copy of the Certification from minimum three corporate clients - separate for each category		
4.	The annual turn over of the bidder for providing AMC services should not be less than Rs. 2 Crores.	Copies of the Annual Audited Account Statements		
5.	Should have the Experience of successfully executed at least two single work involving maintenance of at least 100 workstations and 10 Printers/Plotter equipments per year	Please submit certificate from client/PO copy as documentary proof		
6.	The bidder must have at least 10(Ten) customer reference sites of computer hardware maintenance in India.	Customer references & Purchase orders must be attached along with the bid		
7.	Presence in Ahmedabad and Gandhinagar, Bengaluru with Offices However, the bidder must ALSO have sufficient personnel in Ahmedabad / Gandhinagar/ Bengaluru to provide customer support.	Self certification with complete list of branch offices (for service) throughout the country and list of qualified people in Ahmedabad/ Gandhinagar/Bengal		

		uru		
8.	Solvency certificate should be at least of Rs. 20 lacs from any nationalized bank	Certification from the bank		
9.	Net worth of the service provider must be positive	Copies of the Annual Audited Account Statement		
10.	The bidder should have well defined capabilities and procedures to track call resolution progress status and provide the updates to the customer	Statement for Call resolution and escalation matrix.		
11.	Relevant Certification (preferably applicable to maintenance services) like ISO, Six Sigma, CMM if any	Copies of such Certification		

If complying all of the above conditions and appearing to be qualifying to bid, the prospective bidder shall provide appropriate documents stating compliance of the above, **Submit them as a separate annexures along with a compliance statement** stating compliance to all the above requirements, super scribe it with **“Prequalification Requirements of the Bidder”** and enclose it in the main envelope along with the techno-commercial bid (**which should be supplied in other separate envelope**).

Place: _____

Signature of the Bidder: _____

Date: _____

Name & Address of the Bidder with office Stamp

3. Schedule of Technical Requirements

This contract will provide Annual Maintenance Services for Information Technology Infrastructure Set-up at NID, AHMEDABAD, GANDHINAGAR & BENGALURU. This contract shall cover the following:

3.1 Call Centre Services and pending clauses:

Site In-Charge would determine the severity level and would assign task to competent service engineer & take feedback and call slip of call resolution.

Any change to IT system would be communicated to site Coordinator –IT Centre who shall in turn be responsible for communicating to End Users.

Site In-Charge shall make weekly reports and discuss with the Coordinator –IT Centre, NID, AHMEDABAD, GANDHINAGAR & BENGALURU.

The contractor should adhere to the following Response and Resolution time as per the severity of the utility and as per their definitions here viz.

- a. Response time: This is defined as the time taken by the Site In-Charge to respond to the user over telephone, person or deputed service engineer.
- b. Resolution time: This is defined as the time taken to resolve a problem & call is closed.

In case call is not closed next level escalation shall be done and user shall be informed with estimated hours for resolution. In any case all the calls shall be closed within 72 hours.

- a. If problem is not resolved within 72 hours then penalty at a rate of 1% per week of total value of the contract (Maximum up to 10%) under consideration will be liable to be imposed on the contractor.
- b. If problem is not resolved then NID has right to get it resolved from other sources and expense incurred to do so will totally be deducted from the contractor. Above penalty will be directly deducted from the AMC charges. The decision of NID's nominated officer viz. Head-IT will be treated as final in such cases.

3.2 Comprehensive Maintenance of All Devices:

- a. This comprehensive maintenance contract shall cover proactive, preventive, breakdown maintenance of hardware & software support for the various make of IT equipment etc located at NID, AHMEDABAD and GANDHINAGAR, BENGALURU.
- b. The contractor will keep necessary spares up to a tune **10%** as inventory to achieve agreed uptime at the client's end. Any increase in down time due to non-availability of spares shall be the sole responsibility of the contractor and the purchaser holds the rights to take appropriate penalty action thereof.
- c. The Contractor shall submit on 1st working day of every month list of backup up spares at NID along with value.
- d. The contractor shall track the spare inventory and seek replacement of used spares **within 48 hours**.
- e. The complete records of inventory must be maintained by the contractor & the counter signature of NID nominated officer viz. Coordinator-IT Centre, NID; must be taken for any transaction of hardware items. Institute property-hardware or software must not be taken out of the institute premises without prior permission of the concerned.
- f. The entire inventory kept at the institute by the contractor must be of reputed make. No assembled hardware or software should be kept by contractor.

- g. The maintenance service shall include repairs and replacement of all parts/sub-assemblies including consumables items except cartridges, toners & ribbons, Printer Head, Plastic parts except Gear, scanner ADF Glass.
- h. The contractor shall carryout comprehensive **preventive maintenance in each quarter** of the year for each system with the prior appointment with the user. The contractor's Service Engineer shall check the system by running diagnostics software to ensure that all the units are working satisfactorily. The contractor will also do the internal and external cleaning of the system during this preventive maintenance. Preferably, the contractor will plan a preventive maintenance schedule for each section and **inform the Heads of Dept/Sections, well in advance.**
- i. The Contractor is required to check equipment of studio / laboratory and submit the report to lab In-charge after rectifying the problem if any.
- j. A unique identification number i.e. an Asset tag must be given to each of the IT asset i.e. scanners, printers, etc. so that proper reporting can be done during preventive maintenance as well as breakdown and a breakdown as well as preventive report shall be submitted with each bill and submit your summary sheet with unique identification number for each item to concerned incharge within first quarter. Contractor may use the existing IT asset ID assigned to each asset.
- k. The contractor shall upon each call take the signature of the concerned department head/section/incharge, laboratory or end user to the effect and keep proofs of having provided the satisfactory service.
- l. Resident engineer / manpower has to be deployed (with minimum required qualifications) by the contractor. The persons who don't possess the requisite qualifications & training will not be permitted to be deputed at the Institute.
- m. The contractor shall have to depute one resident engineer on site at Ahmedabad to resolve the faults as per the timeframe mentioned separately in this document. Availability of resident engineers at Ahmedabad campus should be on all weekdays except Sunday, however in case on urgency / requirement resident engineers may be called on Sundays and contractor will not be paid extra for the same.
- n. The contractor should furnish the complete bio-data, address-proof, Cerificates of his staff deployed at NID, AHMEDABAD, resident engineer must have identity cards OR company's badge stitched on their uniform. The identity card issued by contractor must be there with resident engineer while in duty.
- o. All the staff of the contractor will be under the direct control of Coordinator- IT Centre NID, AHMEDABAD and GANDHINAGAR, BENGALURU. They have to follow the instructions of Coordinator- IT Centre, NID, AHMEDABAD and GANDHINAGAR. Further all the financial & legal matters will be settled only through NID's representatives.
- p. The Contractors are advised to survey the entire Inventory of IT Infrastructure before quoting the rates.

3.3 Asset Management Services:

- a. The contractor shall take perpetual inventory of IT assets by personally visiting each machine and update database as and when requested by NID. The contractor will also make hardcopy of such records in section wise and take signature of concerned lab & section in-charge. Any addition or removal or transfer of asset must be properly recorded online as well as in IT asset register.
- b. This exercise must be done in each quarter and submit the report to the Coordinator-IT Centre, NID, AHMEDABAD and GANDHINAGAR, BENGALURU.
- c. The contractor shall collect the user feedback in survey form once in each quarter & submit the same to the Coordinator-IT Centre, NID, AHMEDABAD and GANDHINAGAR, BENGALURU.
- d. In the condition of replacement / standby of all the equipments mentioned **it must be replaced by same or higher brand and highly configured and Provide corresponding letter for the same.**

4. GENERAL TERMS AND CONDITIONS

1. The bidder must comply all the pre-qualification conditions mentioned in the head **“PRE QUALIFICATION REQUIREMENTS OF THE BIDDER”**

2. Technical offers should be enclosed in a **sealed covers**, super scribed **“Tender For Providing Annual Maintenance Services For WORKSTATION, BACKUP Deceives, PLOTTER AND PERIPHERALS and etc. Equipment AT NID AHMEDABAD, GANDHINAGAR & BENGALURU** addressed to the “Secretary& Head, General Administration, Paldi, AHMEDABAD – 380 007.”

3. The main sealed cover should contain within it, apart from the other required documents/items, the following at least three envelopes viz.

Technical offer should contains

- a. A sealed Envelope super scribed as “Prequalification Requirements of the Bidder”
- b. A sealed envelope to contain the Demand Draft for EMD and the Demand Draft for tender fees (if not paid earlier).
- c. Annexure A

It should very clearly be noted that **any bid without these three envelopes, enclosed in the main envelope, will be treated as an incomplete bid and is liable to be rejected.**

1. The tender documents without the earnest money deposit will be rejected. EMD shall not bear any interest and will be refunded to the contractors who does not qualify or receive the work order. Attested copy of Valid Registration/Exemption certificates, if any.
2. The tender documents with a request to consider the earnest money deposit previously deposited for any other tender will not be considered and in such case tender will be rejected.
3. The tenders received after due date will be rejected.
4. The -commercial offer of only those tenders will be considered who technically qualify
5. The validity of offer must be at least 90 days from the date of opening of the price bid.
6. The bidder after collecting the tender documents should preferably visit the departments/sections where Computer and the associated equipments’ are kept and shall satisfy himself about the local conditions, locations, accessibility of equipment installed in the department/sections, nature/extent/character of work and obtain clarification in writing from the Coordinator – IT Centre NID, AHMEDABAD and GANDHINAGAR. BENGALURU if required.
7. No claim of any nature on any ground on inadequate site information or knowledge or misunderstanding or otherwise in such respects will be admissible, later on. Interested parties may contact Coordinator – IT Centre for inspection of PC’s other equipments and peripherals during working hours of the institute.
8. The rates quoted once will be treated as final. No alteration either in rates or in tender documents will be entertained.
9. The successful bidder to whom the work is awarded will be under direct control of the Coordinator- IT Centre NID, AHMEDABAD and GANDHINAGAR, BENGALURU and has to follow the instructions from time to time as issued by Coordinator- IT Centre, NID, AHMEDABAD and GANDHINAGAR, BENGALURU.
10. In case of any dispute, the decision of The Director NID authority shall be final and abiding to the contractor.
11. The Secretary& Head, General Administration, NID AHMEDABAD reserves the right to split the **Signature of the bidder with stamp**

maintenance contract into two or more contracts.

12. The bidder will not be permitted to assign or give sub contract of the work awarded to him without prior written permission from the Secretary & Head, General Administration, NID, AHMEDABAD. The decision of NID authorities in this regard shall be final and binding to the contractor/bidder.
13. The contractor must meet necessary statutory and legal compliances. NID will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.
14. The contractor must take necessary insurance for their personnel deputed at the institute. The institute will not be responsible for any damage caused to these personnel by way of accident including the loss of life.
15. No attempt shall be made by the contractor or the staffs deputed by the contractor at NID AHMEDABAD, Gandhinagar, Bengaluru to unlawfully reveal, misuse or encroach upon the intellectual or private data/information at the NID, AHMEDABAD to which they may have access, too, as part of the maintenance work carried out.
16. Any loss or damage caused to the institute property by the personnel deputed by the contractor will be recovered from the contractor and the decision of institute authority in this matter will be treated as final and abiding to the contractor.
17. The duration of the contract shall be initially for a period of one year from the date of entering in the AMC. However, the maintenance contract may be extended for further two years on yearly review basis, on mutually agreeable terms & conditions.
18. The bidder must deposit a Security Deposit at a rate of **10%** of work order at the time of accepting the work order within 15 days otherwise penalty of 2% of the amount of the work order levied. The EMD or **10%** of work order value which ever is more shall be treated (and if feasible converted) as the Security Deposit for the successful tenderer/contractor.
19. Security deposit shall be released only after the satisfactory completion of work, due if any and faithful performance of the work. No Interest will be paid on the security deposit, In case of any default on the part of the contractor, the security deposit will be forfeited and the decision of NID authorities in this regard will be treated as final and abiding to the contractor.
20. The rates quoted for the items under AMC should be on pro-rata basis i.e. considering only remaining effective period.
21. Though the successful bid shall be decided based on **the total value of the bid** as one of the parameter after evaluating all the prequalification and technical criteria – for Workstation, Printers, Backup & Peripherals equipment etc – **the quarterly bill will be calculated for the number of equipment which are in service in a given quarter on pro-rata basis.**
22. NID authorities reserves the right to add/delete item/items at any point of time during the entire duration of the contract. The addition / deletion of the items will be as per rates mentioned in the contract for that group of item (on pro-rate basis).
23. The bidders must take care in filling price information on www.nporcure.com or www.eprocure.gov.in in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly.

Note:

- (i) All taxes should be inclusive.
- (ii) Comprehensive maintenance service does not include charges for consumables likes Cartridges, Ribbons and Toner. If any deviation, please clearly specifies the list of items treated as consumables.

24. The rates quoted should include all the taxes as applicable on work contract in the state of Gujarat.

25. Payment Terms:

- No advance payment will be released for annual contract.
- Payment of maintenance services shall be made at the end of each quarter on satisfactory

completion of the work during the quarter within 15 days after receipt of bill duly certified by Head-IT Centre at NID.

26. The necessary deduction of income tax at source will be done as per government norms.

27. Termination:

(i) The contract can be terminated by giving one month notice by either party. In such case, the payment shall be made of appropriate amount of rendered services after deducting at least **10%** of bill amount.

(ii) In case of failure on the part of the contractor to sustain the maintenance work to the satisfaction of the departments/sections at NID, AHMEDABAD, the Secretary & Head, General Administration /institute authority reserves the right to forfeit security deposit and any of the dues due to the contractor, terminate the maintenance contract with immediate effect and will be at liberty to get the work executed through a separate contractor at the risk and cost of the defaulting contractor.

28. Contractor should provide necessary Software CD to the Deputed Engineers for installation at NID. Necessary license key will be provided by the NID at the time of installation.

29. **The bid from the vendor who is found in fraud activity with NID or on the name of NID shall not be allowed for bidding and the bid from such vendor will not be accepted and will be rejected. The bid submitted in consortium with such vendor will not be considered and if such information is found later then the work order issued will be terminated immediately without any notice.**

30. Dispute, if any will be subject to AHMEDABAD jurisdiction only.

31. Ink cartridges, toner cartridges, printer Head, maintenance kit, plastic parts except Gear. Scanner : ADF Glass and ribbons printers will be treated as consumables. Teflon for laser printers will not be treated as consumables. If others you may submit in offer.

32. The Contractor shall provide a stand-by engineer on call for support beyond stipulated working hours on no charge basis.

5. DECLARATION

Tender reference no: IT-03/2017-18

Date:

I/We hereby declare I/We have read all the terms and conditions of the Tender stated in all the sections of this tender document and as may be modified/mutually agreed upon, are acceptable and binding to me/us.

I/We have also verified that the bidding document contains at least the following

- A sealed Envelope super scribed as “**Prequalification Requirements of the Bidder**” containing compliance statement for all the prequalification requirements.
- **A sealed envelope to contain the Demand Draft for EMD and the Demand Draft for tender fees (if not paid earlier).**
- A sealed Envelope super scribed as “**Technical offer**” to contain at least the following:
 1. The Tender document appropriately signed and stamped at all pages
 2. General Conditions of Contract
 3. Acceptance to all the Requirements;

4. Price Schedules of each and every item quoted as per Annexure A

I also understand that **my bid without these three envelopes, enclosed in the main envelope, super scribed as "Tender For Providing Annual Maintenance Services For WORKSTATION, BACKUP, PLOTTER AND PERIPHERALS AT NID AHMEDABAD, GANDHINAGAR & BENGALURU" will be treated as an incomplete bid and is liable to be rejected.**

Place : _____

Signature: _____

Date: Name & Address of the Bidder with office Stamp with all contact details

Annexure: A

Inventory of all equipment with details

No.	Campus	Product Category	Part no.	Make	Description	M/c. Serial no.
1	Ahmedabad	Workstation	K3Q78PC	HP	HP Elite 800Tower	INA441T8DF
2	Ahmedabad	Workstation	K3Q78PC	HP	HP Elite 800Tower	INA441T8GB
3	Ahmedabad	Workstation	D1P34AV	HP	HP Z230 Tower Workstation	SGH504PS2H
4	Ahmedabad	Workstation	D8G62AV	HP	HP Z1 Touch Workstation	SGH519R8PD
5	Ahmedabad	Workstation	K2Z96PC	HP	HP 800 AIO Desktop	SGH437TLPS
6	Ahmedabad	Workstation	K2Z96PC	HP	HP 800 AIO Desktop	SGH437TLS3
7	Ahmedabad	Workstation	F5G73AV	HP	HP Z840 Workstation	SGH542S4N8
8	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH347TH0Q
9	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH347TH0R
10	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH420RDL
11	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH420RDLB
12	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH420RDL9
13	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH420RDL8
14	Ahmedabad	Workstation	LJ452AV	HP	HP Z820 Workstation	SGH420RDL
15	Ahmedabad	Workstation	XM856AV	HP	HP Z210 Workstation	SGH135SB8H
16	Ahmedabad	Workstation	XM856AV	HP	HP Z210 Workstation	SGH135SB8J
17	Ahmedabad	Workstation	XM856AV	HP	HP Z210 Workstation	SGH135SB8G
18	Ahmedabad	Backup Device - Autoloader	AJ817A	HP	LTO-4 (Ultrium 1760) 24 slot (MSL2024)	MXA92310BN
19	Ahmedabad	Plotter	Q1252A	HP	HP DesignJet 5500 printer 42"" PS Dye	SG3382400Z
20	Ahmedabad	Plotter	C7770C	HP	HP Designjet 500PS Printer 42"	SG23P3205K

Signature of the bidder with stamp

21	Ahmedabad	Printer -CLJ	Q3715A	HP	HP Color LaserJet 5550 DN Printer	JPBJ4CR00V
22	Ahmedabad	Plotter	C7796E	HP	HP DesignJet 100NR	MY834G8024
23	Ahmedabad	Plotter	Q1274A	HP	HP Designjet 4000ps printer	SG6A3H9013
24	Ahmedabad	Monitor	EF224A4	HP	HP LP2465 24-inch LCD Monitor	CNK7070H2H
25	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFR
26	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFM
27	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFT
28	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFK
29	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFP
30	Ahmedabad	Workstation	WD059AV	HP	HP Z600 workstation	SGH050TJFW
31	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND3
32	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCX
33	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCW
34	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCR
35	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCT
36	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND7
37	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND5
38	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDV
39	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND2
40	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND1
41	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDP
42	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCV
43	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND C
44	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDG
45	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND S
46	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDK
47	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND6
48	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDJ
49	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNC S
50	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCZ
51	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND D
52	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND N
53	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND9
54	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDL
55	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND R
56	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNCY
57	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDH
58	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDW
59	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PNDT
60	Ahmedabad	Workstation	VA206AV	HP	HP Z200 Workstation	SGH118PND0
61	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P58M
62	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P58Y
63	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P58N
64	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P59S
65	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P59R

66	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P591
67	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P704
68	Ahmedabad	Workstation	A6D00PA	HP	HP Z210 Workstation	SGH208P59Y
69	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR6Y
70	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR72
71	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR75
72	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR74
73	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR6Z
74	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR71
75	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR73
76	Ahmedabad	Workstation	D9L30PA#ACJ	HP	HP Z220 CMT Workstation	SGH313SR70
77	Ahmedabad	Backup	358S5E	IBM	TS2250 SAS TAPE DRIVE with SAS card	S68FG275
78	Gandhinagar	Backup	358S5E	IBM	TS2250 SAS TAPE DRIVE with SAS card	S68FG315
79	Gandhinagar	Desktop	AU793AA	HP	HP Touch Smart 600	3CR9410M1N
80	Gandhinagar	Printer -CLJ	CE712A	HP	HP LaserJet CP5225	CNCXC1LJ1K
81	Gandhinagar	Plotter	CQ113A	HP	HP Designjet Z5200 Plotter	CN08P1H04Q
82	Gandhinagar	Backup Device - Autoloader	AH173A	HP	HP ultrium 920 Tape loader	MXA703007D
83	Ahmedabad	Printer -CLJ	Q7544A	HP	HP Laserjet 5200n	CNRXS76577
84	Gandhinagar	Printer -CLJ	Q7544A	HP	HP Laserjet 5200n	CNRXS74278
85	Gandhinagar	Printer -CLJ	Q7544A	HP	HP Laserjet 5200n	CNRXT20814
86	Gandhinagar	Printer -CLJ	CE528A	HP	HP LaserJet P3010	VNBXC1FS3G
87	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PNDQ
88	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PND8
89	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PNDM
90	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PNDB
91	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PNDX
92	Gandhinagar	Workstation	VA206AV	HP	HP Z200	SGH118PND4
93	Gandhinagar	Workstation	VA206AV	HP	HPZ200	SGH118PNDF
94	Gandhinagar	Workstation	VS933AV	HP	HPZ400	SGH244SKJ9
95	Gandhinagar	Workstation	VS933AV	HP	HPZ400	SGH244SKJ8
96	Gandhinagar	Workstation	LJ449AV	HP	HPZ420	SGH345RSS7
97	Gandhinagar	Workstation	LJ449AV	HP	HPZ420	SGH345RSS8
98	Bangalore	Workstation	A6D00PA#ACJ	HP	HP Z 210 CMT XW Workstation	SGHZ19RJ9K
99	Bangalore	Workstation	A6D00PA#ACJ	HP	HP Z 210 CMT XW Workstation	SGHZ19RJ9L
100	Bangalore	Scanner	L2694A-301	HP	HP SCANJET G2410	CN8BAS320P
101	Bangalore	Scanner	L2694A-301	HP	HP SCANJET G2410	CN7AXS2020
102	Bangalore	Scanner	MISCZ	HP	HP Scanjet 5550c	CN2AYS71F7
103	Bangalore	Scanner	L2698-64001	HP	HP SCANJET G3110	CN13JA503Y
104	Bangalore	Printer -OJ	E809A	HP	HP OfficeJet 7000 Wide format	MY99N1125T
105	Bangalore	Printer -OJ	E609A	HP	HP Office Jet 6000	MJ9642J05M
106	Bangalore	Printer -OJ	CB868	HP	HP Officejet 4500 G510g-m	CN11LF5130
107	Bangalore	Printer -LJ	Q5928A	HP	HP Laserjet 1320 n	CNHJ5B5067
108	Bangalore	Printer -LJ	Q5928A	HP	HP Laserjet 1320 n	CNHJ53X048

109	Bangalore	Printer -CLJ	Q3715A	HP	HP Laserjet 5550(A3)	JPSJ86K008
110	Bangalore	Printer -CLJ	CC470A	HP	HP Laserjet 3525	CNCXC2C40M
111	Bangalore	Printer -CLJ	CE712A	HP	HP color LaserJet CP 5225	CNGXF4J15D
112	Bangalore	Printer -CLJ	CF082A	HP	HP LaserJet 500 color M551	CNBXD4S41D
113	Bangalore	Printer - MFP -LJ	QJ22NYH	HP	HP LaserJet Professional M1213nf MFP	CNC9B8KNM6
114	Bangalore	Printer - MFP -LJ	P9113KR	HP	HP LaserJet M1536dnf MFP	CNC9C3HBW6
115	Bangalore	Printer - MFP -LJ	CE524	HP	HP LaserJet CP3015DN Printer	VNBXC1FS3B
116	Bangalore	Workstation	LJ450AV	HP	HP Z 620 workstation	SGH411QJM1
117	Bangalore	Workstation	LJ450AV	HP	HP Z 620 workstation	SGH411QJMO
118	Bangalore	Workstation	LJ450AV	HP	HP Z 620 workstation	SGH411QJM2
119	Bangalore	Workstation	A3J44AV	HP	HP Z220 CMT Workstation	SGH313SRFZ
120	Bangalore	Workstation	A3J44AV	HP	HP Z220 CMT Workstation	SGH313SRD4
121	Bangalore	Workstation	A3J44AV	HP	HP Z220 CMT Workstation	SGH313SRD7
122	Bangalore	Workstation	A3J44AV	HP	HP Z220 CMT Workstation	SGH313SRD6
123	Bangalore	Workstation	A3J44AV	HP	HP Z220 CMT Workstation	SGH313SRD5
124	Bangalore	Printer -CLJ	CE712A	HP	HP color LaserJet CP 5225	CNGXJ3378Y

Note: above mentioned workstations include set (Screen, Keyboard and mouse)

Summary of Equipment to be cover under AMC for 2017-18

1	Backup	2
2	Backup Device -Autoloader	2
3	Desktop	1
4	Monitor	1
5	Plotter	5
6	Printer - MFP -LJ	3
7	Printer -CLJ	11
8	Printer -LJ	2
9	Printer -OJ	3
10	Scanner	4
11	Workstation	90
Grand Total		124