FAQs INTEGRATED DESIGN SERVICES (IDS)

1. What is Integrated Design Services (IDS)?

Client servicing is an integral part of NID's activities, and it is provided through the department known as the Integrated Design Services (IDS).

2. What kind of design services does the IDS provide?

IDS provides design services across diverse design domains ranging from Industrial Design, Communication Design, Textile/Apparel/ Lifestyle Accessory Design and IT Integrated Design. Through its Outreach Activities, IDS also provides its design services to craft sectors in the areas of training, research and need assessment study, craft documentation, capacity building and skill upgradation in design using contextual approach. Projects in line with NID's areas of expertise are carefully chosen so that the institute can provide state-of-the-art design solutions to the clients. *For details, please go through the List of IDS Completed Projects.*

3. How to approach IDS for getting design services?

Write an email addressed to the Activity Chairperson, IDS (ids@nid.edu) with details of design services you need. The IDS Office will reply within maximum 10 working days.

4. How much time will it take to get a techno-commercial proposal?

Usually, a meeting will be organized with representatives from your organisation in order to understand the scope of the project and the design brief. A senior faculty member will be nominated as the Project Head, who will prepare a techno-commercial proposal to be submitted to your organisation. On approval of the proposal and after receiving the advance amount, the Project Head will initiate the design process involving intense research, conceptualization, design detailing, prototyping, and final delivery of the project.

a. Submission of techno-commercial proposal will take around 4 to 5 weeks' time after the first meeting with the client.

b. After completion of the design project, IDS may go for supervision of execution/implementation, for which, a separate proposal will be submitted.

5. Who are the Clients of IDS?

IDS provides its design services to various government, semi-government, and private organizations. *For details, please*

go through the List of IDS Clients.

6. Does IDS undertake turnkey/execution projects?
IDS does not undertake turnkey or execution or mass production projects. *Please see the films (links provided)* on IDS and its outreach activities to get an idea on the projects IDS handles and the deliverables it provides.

7. Are design services chargeable?
All design services provided through IDS are chargeable. NID charges lumpsum design fees considering the nature of the project, deliverables, number, and duration of involvement of faculty members and project appointees, air and local travel, institutional overhead, contingency, etc.

8. Are IDS projects covered under RTI?
Yes. Being a statutory institution under the DPIIT, Ministry of Commerce and Industry, Government of India, all IDS projects are covered under RTI.

9. Who heads the IDS projects?
IDS projects are always headed by NID faculty members. Based on the project requirement, experts and design graduates are also recruited. Depending on the scope of work, senior NID students also get a chance to work on IDS projects through the 'Earn While Learn' scheme or IDS sponsored degree projects or internship.

10. Does NID sign NDA, MoU or Agreement with the Clients?
It may depend on the request of the client. NID always supports the signing of a Non-Disclosure Agreement (NDA) or Memorandum of Understanding (MoU) or Memorandum of Agreement (MoA) with the client before the project starts.

For any other information or further details, please contact IDS Office (ids@nid.edu).